
*Who we are and
what
We do.*

The Patient Participation Group (PPG) at Bodmin Road is a group of volunteers and represents the patient voice. We are also involved in a number of other activities

Want to join a walk or fancy a tea or coffee?

| Issue 1
July 2019

Bodmin Road Health Centre Patient Participation Group Newsletter

Your PPG has also helped develop two health walks in conjunction with Trafford Walking for Health. These provide great opportunities to get some exercise in a friendly safe groups and share a chat and drink on completion of the walk, or just join us for a drink at Manor Court on Friday mornings. Further details from Reception. Dave Walmsley (0161 282 8154), Liz Anderson (07900 414747),

Mags Anderson (077 31820765) or Mark Eaton (07740 286101)

After the Walk – Drink and chat at Manor Court



Noticed any changes in the waiting room?

Visitors to the surgery might have noticed a few changes in the waiting room in recent months. Red noticeboards, and themed notices are just a few of the things which members of the PPG have been doing around and about the waiting room. Hopefully, these will contribute to a

pleasing and comfortable environment. What do you think? We would love to hear your thoughts.

Dementia Friend Training

The PPG in conjunction with Home Instead are hoping to put together a package for training members of the PPG and reception staff to become Dementia Friends, with the ultimate aim of enabling the practice to claim Dementia Friendly status.

Fund raising

The PPG want to raise funds to enable the practice to purchase specialist equipment for use by patients in the waiting room. An example of this would be a blood pressure monitor which patients could use without supervision or an appointment.

In the coming months look out for various fund raising initiatives which will probably include a surgery raffle. We are hoping to raise about £3000.

Surgery Inspection

During May the practice underwent an inspection by the Care Quality Commission. We are pleased to inform you that your practice received a GOOD rating across all inspection areas.

The inspection team were also very complimentary with regard to the work of the PPG. If you would like to read more open the following link or enquire at reception.

<https://www.cqc.org.uk/location/1-561122271/reports>

Community Pharmacist

Did you know that the Surgery now has a dedicated pharmacist. The pharmacist attends two days per week and is available for consultation. Get further information from reception.

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